



Chairside Chatter

www.ousborneandkeller.com

OUSBORNE & KELLER, D.D.S., P.A.

FALL 2016

OFFICE HOURS

MONDAY-THURSDAY

7:50AM-4:50PM

FRIDAY

(ADMINISTRATIVE ONLY)

9:00AM-1:00PM

Please note:

If you are a patient of record and are experiencing a dental emergency, please call

(410) 828-1253

to reach the Doctor on call.



**THE
'OK
'WAY**



The KELLER CLAN spent a week in Ocean City, where Dr. K and Linda treated them to an ocean front condo. However, Dr K and Linda spent their nights in Bethany Beach at daughter Lauren's home. (Lauren feared for her parents sanity after staying with her three brothers, wives and six grandchildren.) The whole family had a GREAT BEACH WEEK!

Dr. Pat Ousborne, Esther and Luke enjoyed spending their summer days swimming, kayaking and power boating on the Chesapeake Bay.



Dr Al and Peggy Ousborne spent their summer out and about with friends and family enjoying all that the East Coast has to offer.



Our memories of the ocean will linger on, long after our footprints in the sand are gone. -Anonymous





A vacation is having nothing to do... and all day to do it in.

-Robert Orben

GUESS WHO SAID IT...

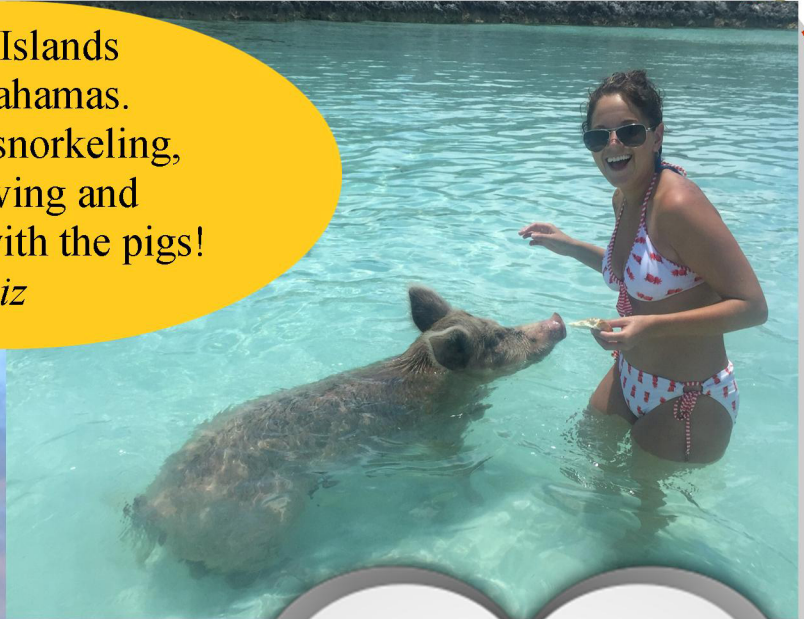
Can you identify which Doctor is frequently overheard saying which statement?

1. What's for lunch?
2. You need to have the right people in the right seats of the bus?
3. Let's think about this for a minute?

(Next time you are in the office, ask any team member for the answers)

Exuma Islands in the Bahamas. A week of snorkeling, scuba diving and swimming with the pigs!

-Liz

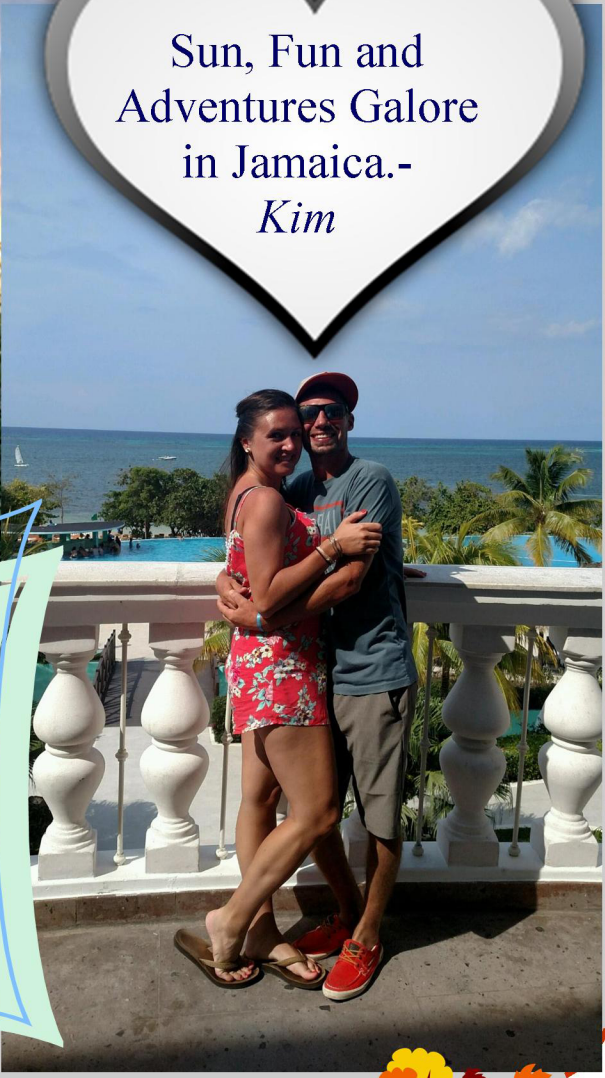


Sun, Fun and Adventures Galore in Jamaica.-

Kim

Seven days of great weather, good food and amazing company in Corrola, North Carolina.

-Jenn



DENTAL EMERGENCIES and 2016 Holiday Schedule



The office will be closing at 4:50pm on Wednesday, November 23rd and will reopen on Monday, November 28th at 7:50am. We will also be closing Thursday, December 22nd at 4:50pm and will reopen on Tuesday, December 27th at 7:50am. Additionally we will be closing Thursday, December 29th at 4:50pm and reopen on Tuesday, January 5th, 2017 at 7:50am.

Please remember, if you are a patient of record and are experiencing a true dental emergency, you may contact the Doctor on call by dialing (844) 810-5608 to speak with our Emergency Answering Service who will promptly contact the Doctor on Call for you.

INCLEMENT WEATHER : We will contact all patients if weather prohibits the office from opening on time and you can always check our Facebook page for updates.



Summer in Seattle at the Space Needle and Chihuly Garden. -Judy

Celebrating 50 States in 47 years at a lobster pound in Maine-Kristi

Landon "down on the farm" in PA-Kristen

Church Camp-An 18 year family tradition in Pennsylvania. -Amie

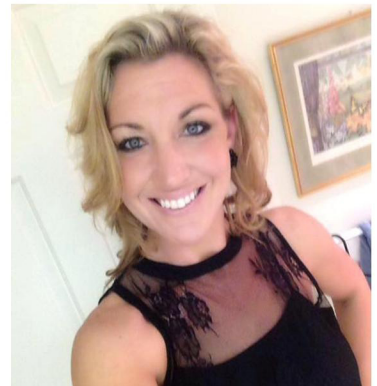
WELCOME TO OUSBORNE AND KELLER, DDS, PA

Please join us in welcoming Amie to our **Ousborne and Keller** family.

Amie joined our practice in early July as Scheduling Coordinator for **Drs Albert and Patrick Ousborne.**

She was born and raised in Baltimore County, and now resides in Perry Hall . When she isn't busy caring for our patients, she enjoys spending time with her two children, John Martin, 14, and Emma, 13. During the warmer months, they enjoy taking their dog Trigger on hikes at Gunpowder Falls, and in the winter you will find them snowboarding on the Pennsylvania slopes.

Please be sure to stop by and say 'Hello' to Amie during your next visit.



Amie



OUSBORNE & KELLER, D.D.S., P.A.

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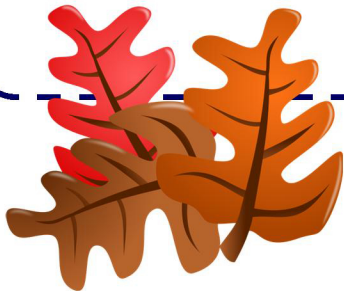
Phone (410) 828-1177

Fax (410) 828-1252

Email info@ousborneandkeller.com

We invite you to come experience

EXCELLENCE BY CHOICE.



Welcome Readers!

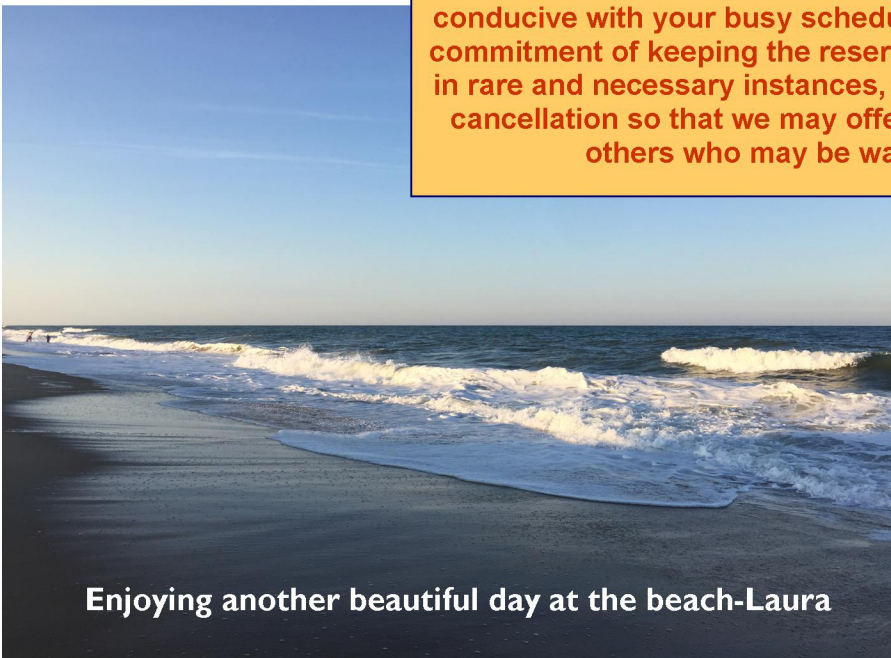
We're pleased to provide this latest issue of our newsletter. Feel free to pass this copy along to a friend and help 'save a tree'.

If you have a friend or family member who you feel would appreciate our commitment to fine dentistry and a pleasant experience, please ask them to call (410) 828-1177 to schedule an appointment. We always welcome new patients who are referred by YOU, our cherished dental family.

IMPORTANT NOTICE:

Each time we (you and Ousborne and Keller) schedule an appointment together, we are making a shared commitment.

OK is committed to providing you with ethical and exceptional care by reserving time exclusively for you and your treatment needs. We do our best to do so at a time that has been determined by you to be most conducive with your busy schedule. Please remember to honor your commitment of keeping the reserved appointment, being prompt and, in rare and necessary instances, giving us at least 48 hours notice of cancellation so that we may offer the valuable appointment time to others who may be waiting for an appointment.



Enjoying another beautiful day at the beach-Laura

Ousborne and Keller
-an Ethical
Approach to Innovative
Dentistry



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