

**OFFICE HOURS**

**MONDAY-THURSDAY**  
7:50AM-4:50PM  
**FRIDAY**  
(ADMINISTRATIVE ONLY)  
9:00AM-1:00PM

**Please note:**  
*If you are a patient of record and are experiencing a dental emergency, please call (410) 828-1253 to reach the Doctor on call.*



**Gratitude**  
turns what we  
already have  
into enough.



# Chairside Chatter

OUSBORNE & KELLER, D.D.S., P.A. WINTER 2015

## HOLIDAY DOOR DECORATING CONTEST



**JACKIE**



**JENN**



**LAURA**



This year the staff of **Ousborne and Keller** welcomed the 2015 holiday season by participating in a door decorating contest. Each staff member decorated one door and patients were given an office tour and then asked to vote for their favorite door, either while in the office or via Facebook. The decorator of the door with the most votes by December 23rd, will win a prize, and one lucky patient who voted for the winning door will be selected to receive a special holiday surprise. **HAPPY HOLIDAYS.**



**DON'T EVER LET ANYONE DULL YOUR SPARKLE**



The holiday season is a perfect time to reflect on our blessings and seek out ways to make life better for those

Dear Friends,

At this joyful season of the year, it is a pleasure to take time to reflect and wish our good friends a wonderful holiday and to express our sincerest appreciation.

Thank you:

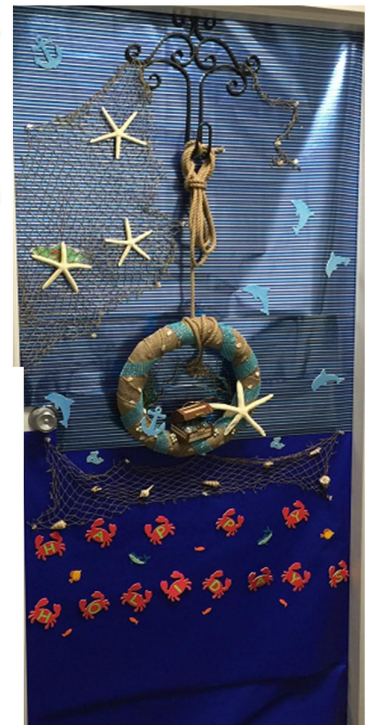


- For spreading the word about our practice.
- For the many nice comments you've sent in cards and letters.
- For coming back year after year.
- For helping us keep oral and physical health a #1 priority.
- For helping us grow and learn.
- For giving us the pleasure of working with you.
- For sending us your relatives, co-workers and friends.
- For making our days pleasant and productive.
- For making *our* practice *your* practice.

We wish for you and your loved ones a holiday season filled with many cherished experiences that will enrich your finest memories. May your future be bright and overflowing with good health and happiness! May you attain your very finest aspirations and your 2016 New Year be one of peace, prosperity and abundance.

With Warmest Wishes from our Family to Yours  
-Happy New Year!

*Drs' Ousborne and Keller and Staff*



LIZ, Rdh



# DENTAL EMERGENCIES and 2015 Holiday Schedule

The office will be closing at 4:50pm on Wednesday, December 23rd and will reopen on Monday, December 28th at 7:50am. We will also be closing Thursday, December 31st at 1:00pm and will reopen on Monday January 4th, 2016 at 7:50am.

If you re a patient of record and are experiencing a true dental emergency, you may contact the Doctor on call by dialing (410) 828-1253 to speak with our Emergency Answering Service who will promptly contact the Doctor on Call for you.

INCLEMENT WEATHER : We will contact all patients if weather prohibits the office from opening on time.



KIM, Rdh



KRISTEN



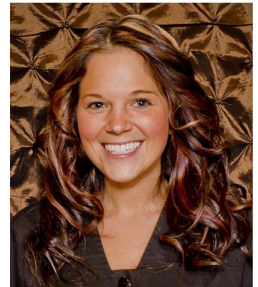
JUDY

“Celebrate what you want to see more of.”  
  
*Tom Peters*

## CONGRATULATIONS TO...

**Jenn**, Dr Keller’s Chairside Assistant and **Judy**, Dr Keller’s Treatment Coordinator and the Hygiene Coordinator on **10 YEARS** of service. Thank you both for helping to make **Ousborne and Keller** a success!

**Liz**, Rdh, who joined our team in November. Liz is a native Baltimorean, who enjoys power boating and kayaking and currently lives on the water in Watersedge. She is not only a Registered Dental Hygienist, but also has her Dental Anesthesia License and is planning to complete her Masters in Public Health/Dental Hygiene. Stop in and welcome Liz to the OK family.



LIZ, Rdh



**OUSBORNE & KELLER, D.D.S., P.A.**

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*We invite you to come experience  
**EXCELLENCE BY CHOICE.***

**Welcome Readers!**

**We're pleased to provide this latest issue of our newsletter. Feel free to pass this copy along to a friend and help 'save a tree'.**

**If you have a friend or family member who you feel would appreciate our commitment to fine dentistry and a pleasant experience, please ask them to call (410) 828-1177 to schedule an appointment. We always welcome new patients who are referred by YOU, our cherished dental family.**



**OUR COFFEE FLAVOR OF THE MONTH:**

**French Vanilla Cappuccino**



**FRIENDLY REMINDER:**

**December and January are traditionally very busy for our hygiene department. To ensure that we are able to best serve you, please remember to reserve your appointment in advance and that we do require 48 hours notice for all cancellations.**

**KINDNESS CHANGES EVERYTHING.**



**KRISTI**



**Ousborne and Keller**  
-an Ethical  
Approach to Innovative  
Dentistry

