



## OFFICE HOURS

**MONDAY-  
THURSDAY**

**7:50AM-4:50PM**

**FRIDAY**

(ADMINISTRATIVE  
ONLY)

**9:00AM-1:00PM**

### Please note:

*If you are a patient  
of record and are  
experiencing a  
dental emergency,  
please call*

**(410) 828-1253**

*to reach the Doctor  
on call.*



**Don't be  
afraid to give  
up the good  
to go for the  
great.**

*~John D.*

*Rockefeller~*

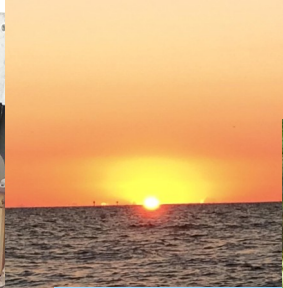
# Chairside Chatter

OUSBORNE & KELLER, D.D.S., P.A.

FALL 2015

## Work Hard. Play Harder.

At OUSBORNE & KELLER, we believe in working hard...and we know the importance of enjoying a well earned vacation.



Several of you have been valued patients here

for many, many years, but **did you know...**



**-Judy,**  
scheduling coordinator for Dr. Keller and our

hygiene department, also makes our weekly fresh flower arrangements?

**-Dr. Patrick Ousborne's**  
son, Luke, has a black belt in Karate...and he'll be starting kindergarten in the fall?



-Our coffee machine offers regular, decaf, 50/50, hot water and hot chocolate...

**and you can always take a cup to go?**



# The Saga of the Sailboat

-Tom Keller, D.D.S.



"The Pessimist  
complains about  
the wind;  
The Optimist  
expects it to  
change;  
The Realist  
adjusts the  
sails."

~William A.

Ward~

About two years ago my son Dan and I embarked on a joint venture of buying and owning a sailboat. She was a 1976 22 foot Seafarer (designed by McCurdy and Rhodes). Among sailboat aficionados, this was considered a very good boat. Although our girl was dirty and hadn't been 'prettied up' in a while, she was structurally sound and the rigging, sails and other hardware appeared to be in very good shape.

Dan looked at her first, then he wanted my opinion. Considering what he told me he wanted in a boat, it seemed like a good fit...simple, affordable and sailable as is. "sailable as is" was my first misconception, or perhaps, 'deception' is a better word! I should have realized it when Dan wanted to know if I could do some woodworking to 'fix her up'. Woodworking being one of my hobbies, I said sure...it would be fun. Thus started the two years (and counting) saga of the sailboat. Fellow boat owners-I think you are starting to foresee and appreciate what's coming. What's that saying? Oh yea...there are two times when a boat owner is happy: When he buys a boat and then again when he sells it!

It was late summer when we bought the boat and I wasn't able to sail with Dan too much. I remember three times. So Dan turned to his wife as first mate. Please understand, Dan's wife, Caitlin, was seven months pregnant and grew up in Ohio-definitely not a boat culture like Mary-

land, so she wasn't especially 'fond' of a good wind and the boat tilting from side to side. Needless to say, that was the end of Caitlin's first mate days! Now Dan, very eager to sail, would conscript anyone he could lure with free beer, who had time to kill, to join him. This seemed to work well the rest of the summer. He loved the boat! I was, on the other hand, not feeling the love after my first outing.

The boat was docked at a private residence pier on Sue Creek, and relatively close to the shore's fairly shallow water strewn with seaweed. Now, I didn't mention it, but there was an 8hp outboard motor included in the purchase of the boat. Most likely this was the only motor the boat had ever known. Given its age, it could be a little fussy deciding if it wanted to go forward, remain in neutral, reverse or just stop. Sometimes, when going slow, it would decide on its own to do any of the aforementioned. This usually made for lot's of fun...well, not really!

Our first run-in with the outboard motor occurred the first time we attempted to use the boat. To get out of the slip and access deeper water we had to make a hard left after clearing the outer pilings or we would strike the pier across from us. And if there's was any wind this was even more challenging. Everything had to go almost perfectly to depart without incident. So on our very first attempt to leave the dock, and not being familiar with how the boat handled yet,

we began slowing progressing and making the turn gradually, inching the speed up a bit when the motor just stops! Dan heads for the bow pronto to keep us from ramming the pier, but he's a tad late and we hit it. Fortunately we were not moving fast and it was not a direct hit on the bow. Meanwhile I'm in a panic trying to restart the engine. Finally, it does start but it takes off in reverse and before I can change it to forward, we're quickly into the seaweed and 'boom', there goes the cotter pin on the propeller! So now we have no propeller, no power and we're stuck in seaweed. Fortunately 'Ed' the elderly man who owns the dock sees us and shuffles Tim Conway style down to where we are. The entire time, I am hoping he doesn't drop dead before he is able to throw us a line. He survived. We survived...at least this time.

After we pulled ourselves back into the slip and in the process of replacing the cotter pin, Ed reassured us that we weren't the first to get caught in the seaweed. 'Yeah' I said...'but how many almost took the pier out also?' Ed just smiled and shuffled off.

Join us next newsletter for more 'The Saga of the Sailboat'.



# Protect your SMILE

Sports related dental injuries are more common than you think. At ***Ousborne and Keller*** we strive to help our patients, of all ages, to play safe when participating in athletic activities. In just two short appointments, we can fabricate a custom-fitted lightweight sportsguard to help minimize the risk of soft tissue, lip, jaw joint and tooth injury. *Call us to today for more details or to request an appointment.*

## THE MANY FACES OF OUSBORNE & KELLER

We would like to welcome **Jackie** to our dental family. Jackie comes to us with **21 years** of clinical and administrative dental experience. Originally from Thailand, she now lives in the greater Baltimore area with her three teenage daughters. Jackie has worked both as a clinical dental assistant and scheduling coordinator for offices specializing in cosmetic and implant dentistry. When she is not busy assisting our patients, Jackie enjoys traveling and baking. She is currently serving as the Scheduling Coordinator for *Drs. Albert and Patrick Ousborne*.

Sadly, as many of you already know, **Debbie Trentzsch, RDH** is no longer with **OK** due to family scheduling conflicts. However, we are delighted to introduce you to **Kim Davidson, RDH**. Kim joined *Ousborne and Keller* in June 2015, and has already gathered a loyal following of patients. She received her degree in Dental Hygiene from CCBC in 2012. She recently received her **Local Anesthesia Certification**-qualifying her to administer local anesthesia via oral injection. She holds a previous degree in Mortuary Science.

Kim enjoys camping, running half marathons and resides in the Essex area with her husband and Great Dane, Landon.

**WELCOME  
ABOARD  
LADIES!!**



Jackie



Kim, RDH

**"The secret of my success is that we have gone to exceptional lengths to hire the best people in the world."**

**~Steve Jobs~**

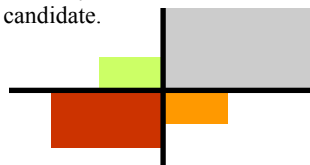
## DENTAL EMERGENCIES

If you are a patient of record and are experiencing a true dental emergency, you may contact the Doctor on call by dialing (410) 828-1253 to speak with our Emergency Answering Service who will promptly contact the Doctor on Call for you.

- Crowns in a day
- NO impressions
- NO temporaries
- Metal-free restoration
- Pleasing aesthetics
- State of the art technique
- Customized prosthetics
- Long Lasting treatment

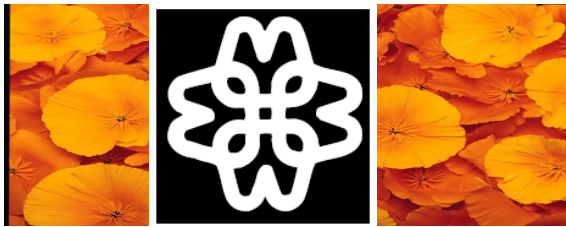
The CEREC is a sophisticated CAD/CAM system for the production of

all-ceramic inlays, onlays, partial crowns, veneers and full coverage crowns. We are excited to offer this cutting-edge technology to our patients, when applicable. Just give us a call to learn if you are a CEREC candidate.



**In-house CEREC technology**

## Our amazing CEREC system offers...



## OUSBORNE & KELLER, D.D.S., P.A.

21 West Road  
Suite 104  
Towson, MD 21204

Phone (410) 828-1177

Fax (410) 828-1252

Email [info@ousborneandkeller.com](mailto:info@ousborneandkeller.com)

*We invite you to come experience  
EXCELLENCE BY CHOICE.*

### Welcome Readers!

We're pleased to provide this latest issue of our newsletter. Feel free to pass this copy along to a friend and help 'save a tree'.

If you have a friend or family member who you feel would appreciate our commitment to fine dentistry and a pleasant experience, please ask them to call (410) 828-1177 to schedule an appointment. We always welcome new patients who are referred by YOU, our cherished dental family.

### Special Thanks

to all of our thoughtful patients who brought in delicious treats for our staff to enjoy. YUM.

## The stork comes to OK

**CONGRATULATIONS** to Kristen, Dr. Patrick Ousborne's dental assistant, on the birth of her son, Landon. Born on April 29, 2105 at 2:20pm, weighing in at 7 lbs, 14 oz and just over 20 inches long.

**CONGRATULATIONS** to Dr. Keller (and parents Jaime and Lauren) on welcoming his fifth grandchild, Margaret Lynn, January 18, 2015 at 12:39am, weighing 7 lbs, 13 oz, 20 1/4 inches.

### OUR COOKIE FLAVOR OF THE MONTH:

**Oreo Cookies and Cream**



Welcome to the  
Ousborne  
and  
Keller family

Landon  
and  
Maggie.



### Ousborne and Keller

-an Ethical  
Approach to Innovative  
Dentistry

